PATENT

2386 U.S. PTO 10/696098

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

ATTY DOCKET NO.: 5670-29 DATE: October 29, 2003

UTILITY PATENT APPLICATION TRANSMITTAL LETTER AND FEE TRANSMITTAL FORM (37 CFR § 1.53(b))

Mail Stop PATENT APPLICATION
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Application Data Sheet. See 37 CFR 1.76

Incorporation By Reference (useable if box 4b is checked)

Sir:
Transmitted herewith for filing under 37 CFR § 1.53(b) is: a patent application a Divisional a Continuation-in-Part (CIP) Application of prior application no.: ; filed, the disclosure of which is incorporated herein by reference in its entirety. and claims the benefit of Provisional Application No; filed
Inventor(s) or Application Identifier:
David J. Lineman
Entitled: METHODS, SYSTEMS AND COMPUTER PROGRAM PRODUCTS FOR MULTI- PROTOCOL SELF-SERVICE APPLICATION ACCESS
Myers Bigel Sibley & Sajovec, P.A. P. O. Box 37428 Raleigh, North Carolina 27627 Telephone: (919) 854-1400 Facsimile: (919) 854-1401 Customer No. 20792
Enclosed are: 1. Application Transmittal Letter and Fee Transmittal Form (A duplicate is enclosed for fee processing) 2. Description (including 25 claims) 3. Solution of Specification (including 25 claims) 4. Oath or Declaration a. Declaration or copy b. Copy from prior application (37 CFR 1.63(d) (for continuation/divisional) [Note Box 6 Below] c. Deletion of Inventor(S) (Signed statement deleting inventor(s) named in the prior application)

The entire disclosure of the prior application, from which a copy of the oath or declaration is supplied under

		Box 4b, is considered as being part of the disclosure of the accompanying applica	non and is hereby incorporated					
		by reference therein.						
7.		Microfiche Computer Program (Appendix)	•					
8.	\boxtimes	Assignment papers (cover sheet(s) and document(s))						
9.		Applicant claims small entity status. See 37 CFR § 1.27.						
10.		Information Disclosure Statement, PTO-1449, and references	cited					
11.		Preliminary Amendment (Please enter all claim amendments prior	to calculating the filing fee.,					
12.		English Translation Document	•					
13.		Certified Copy of Application No.; Filed						
14.		Sequence Listing/ Sequence Listing Diskette						
	a.	a.						
	b.	b. paper copy)					
	c.	c. statement in support						
15.		An Associate Power of Attorney						
16.	\boxtimes	Return Receipt Postcard (MPEP 503) (Should be specifically itemized)						
17.		Other:						
The	e fee	e fee has been calculated as shown below:						

	Column 1	Column 2	Small Entity		Large Entity	
	No. Filed	No. Extra	Rate	Fee	Rate	Fee
BASIC FEE	\$385.00		\$ 770.00			
TOTAL CLAIMS	25 - 20 =	5	x 09 = \$		x 18 =	\$ 90.00
INDEP CLAIMS	3 - 3 =	.0	x 43 = \$		x 86 =	\$
MULTIPLE Depe	+ 145 = \$		+ 290 = \$			
If the difference in Col. 1	Total \$		Total	\$ 860.00		
			1			

A check in the amount of \$ to cover the filing fee is enclosed.								
A check in the amount of \$900.00 is enclosed to	o cover the filing fee, PLUS the Assignment							
Recordation fee (\$40.00).								
Please charge my Deposit Account No. 50-0220 in the amount of \$								
The Commissioner is hereby authorized to credit	t overpayments or charge the following fees							
associated with this communication to Deposit	Account No. 50-0220:							
a. Additional filing fees under 37 CFR 1.16	for presentation of extra claims.							
b. Additional patent application processing f	fees under 37 CFR 1.17.							

Respectfully submitted,

Robert W. Glatz / Registration No. 36,811

CERTIFICATE OF EXPRESS MAILING

Express Mail Label No. EV 353592895 US

Date of Deposit: October 29, 2003

I hereby certify that this correspondence is being deposited with the United States Postal Service "Express Mail Post Office to Addressee" service under 37 CFR § 1.10 on the date indicated above and is addressed to: Mail Stop PATENT

APPLICATION, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450

Carey Glegory